

We are pleased to introduce **Guest Messaging Service**, a telephone answering system designed to provide our guests with the best possible voice message service.

When you are unable to answer calls to your room or when you do not wish to be disturbed, the Disneyland Hotel Guest Messaging Service will answer the calls for you.

Your messages are stored in your personal "voice mailbox" and retrieved directly by you. Unless you choose to delete them, messages remain in your voice mailbox until you check out.

The Disneyland Hotel Guest Messaging Service is easy to use. The following information will introduce you to this service. For assistance at any time, you may call the Hotel operator, who will be happy to assist you.

Disneyland Hotel
Anaheim, California

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PINOCCHIO ▶
(ANIMATOR'S MODEL)
1940

**GUEST
MESSAGING
SERVICE**



Printed on recycled paper

TO HEAR YOUR MESSAGES

■ From your room

The light on your telephone will flash when you have a new message. To retrieve your messages:

- lift the handset and touch "messages"

You can use the keys on the first two rows of the telephone keypad to move quickly through your mailbox:

■ Reviewing the messages in your mailbox

- to move to the previous message, touch 4
- to move to the next message, touch 6

■ Listening to your messages

- to play, touch 2
- to stop the playback, touch #
- to continue playback, touch 2 again
- to skip forward, touch 3. This allows you to skip quickly through a long message.
- to skip backwards, touch 1. This allows you to review a portion of the message.

TO GET HELP

If you have trouble while accessing your mailbox, the Disneyland Hotel Guest Messaging Service automatically prompts you with helpful instructions.

If you need more help:

- touch * any time while you are using the Guest Messaging Service

If you would rather speak to an operator:

- from inside the Hotel, touch 0
- from outside the Hotel, dial 714-778-6600

■ From outside your room

You can retrieve messages while away from your room:

- from inside the Hotel, touch 6580
- from outside the Hotel, dial 714-956-6580
- enter your room number and touch #
- enter your password and touch #

YOUR PASSWORD

When you check in, your password is initially set to the four digits corresponding to the first 4 letters of your last name.

For example:

		TOUCH
Bob O'Neil	= O N E I	6634
Jim Zuk	= Z U K X	9859
Don Ho	= H O X X	4699
<i>For Q, touch 7; for Z, touch 9.</i>		

■ Shared room passwords

Only one mailbox and one password are assigned to each room. If you are sharing a room, please contact the Front Desk or the Hotel operator to determine your password.

ADDITIONAL FEATURES

Callers hear a standard greeting when the Disneyland Hotel Guest Messaging Service answers the telephone. If you wish to, you can record your own greeting. For example:

"Hello, this is Bob. I can't take your call right now. Please leave a message, and I'll call you as soon as I can."

■ To record a personal greeting

- lift the handset and touch 6580 to connect to the Guest Messaging Service
- touch 8 to reach Mailbox Setup
- touch 1 and follow the instructions
- touch # to stop recording

■ To record your name for identification

- lift the handset and touch 6580 to connect to the Guest Messaging Service
- touch 8 to reach Mailbox Setup
- touch 2 and follow the instructions
- touch # to stop recording

This name is attached to the messages you leave for other guests and identifies you as the person who called.

■ Changing your password

You can change your password to further ensure the security of your messages:

- lift the handset and touch 6580 to connect to the Guest Messaging Service
- touch 8 to reach Mailbox Setup
- touch 3 and follow the instructions to change your password

Contact the Front Desk or Hotel operator if you need more information on passwords.

■ Deleting old messages

Unless you delete your messages, they will stay in your mailbox for 24 hours after you check out.

To delete your messages:

- lift the handset and touch 6580 to connect to the Guest Messaging Service
- touch 7 to reach Message Cleanup
- to delete all the messages you have listened to, touch 1
- to delete specific messages, touch 2
- to restore all messages deleted during the current session, touch 3

WHEN YOU CHECK OUT

Messages can no longer be left for you after you have checked out. Any unread messages that are in your mailbox when you check out are automatically transferred to a holding mailbox. To retrieve messages after checkout from inside the Hotel, touch 6590. From outside the Hotel, dial 714-956-6590.

We hope you enjoy using our Guest Messaging Service. If at any time you need assistance in using the Disneyland Hotel Guest Messaging Service, please touch 0 and our operator will be happy to assist you.